

# Quick Guide for elected members on the best way to report Anti-Social Behaviour or noise complaints.

## **Leeds Anti-Social Behaviour Team (LASBT)**

Leeds City Council is committed to reducing Anti-Social Behaviour across the city.

LASBT is a multi-disciplined service that seeks to resolve reported problems at the earliest opportunity through preventative interventions, support and mediation.

Where necessary or for more serious and persistent problems LASBT can issue warnings/cautions or take legal action including; Anti-Social Behaviour Injunctions, Possession of Housing Leeds properties, Premises Closure Orders, Noise Abatement Notices & Equipment Seizures.

## **How to report**

Members should direct tenants reporting low level problems and disputes to contact their landlord in the first instance. Housing Leeds tenants should ring **0800 188 4000**

Owner occupiers wanting to report ASB should be directed to contact LASBT via the ASB hotline on **0113 222 4402** or by email at [LASBT@leeds.gov.uk](mailto:LASBT@leeds.gov.uk)

Residents at immediate risk of harm should contact the police on **999**

Members requiring more information should contact;

**LASBT West Team manager** (Gill Hunter) **0113 33 67868** or [Gill.hunter@leeds.gov.uk](mailto:Gill.hunter@leeds.gov.uk)

**LASBT South Team manager** (Claire Smith) **0113 37 86428** or [Claire.m.smith@leeds.gov.uk](mailto:Claire.m.smith@leeds.gov.uk)

**LASBT East Team manager** (Neil Bowden) **0113 37 85474** or [Neil.bowden@leeds.gov.uk](mailto:Neil.bowden@leeds.gov.uk)

## **LASBT 'Out of Hours Noise Nuisance Team'**

Residents experiencing excessive noise nuisance outside of normal office working hours can call LASBT's 'Out of hours Noise Nuisance Team on **0113 376 0337** between 6pm and 3:30am (7 days a week). Due to the volume of calls, responses will be prioritised where noise is ongoing and could be witnessed.

## **\*Please note\***

To avoid any undue delay in LASBT dealing with your request, we would ask that you contact your area Team Manager.